

Follow the Seamless Ordering Process to Order Tranquility® Products



Private-Pay Consumers

STEP 1

Our team will help you find the right Tranquility product.

Call our **Tranquility Customer Care Center at 1-866-865-6101** to receive a private consultation and product information, and request a FREE 2-pack sample.

STEP 2

Find a supplier.

We will assist you in identifying a local DME/HME, pharmacy or authorized online retailer offering Tranquility products.

STEP 3

Order your Tranquility products.

Connect with the product supplier and place your Tranquility order!



Medicaid-Eligible Consumers

*Individuals may qualify for Tranquility products **at no cost to them** with a qualifying diagnosis.*

STEP 1

Our team will help you choose Tranquility products covered by your state Medicaid plan.

Call our **Tranquility Customer Care Center at 1-866-865-6101** to request a FREE 2-pack sample.

STEP 2

Our team will provide you a list of Medicaid suppliers offering Tranquility products available in your state.

Call a Tranquility Medicaid supplier on the list, being sure to mention that you were referred by PBE, the manufacturer of Tranquility Products. Give them your Medicaid information to set up your new monthly order.

STEP 3

Request Tranquility products covered by your state Medicaid plan.

Once you establish your first order, you can request convenient, ongoing monthly deliveries.



**Questions? Contact our Customer Care Center
1-866-865-6101 or CustomerService@pbenet.com**



Attention Parents!

Children with complex healthcare needs may be eligible for pull-ons or diapers under Medicaid benefits.*

Contact us for free samples and information on Medicaid providers available in your state.

1-866-865-6101

CustomerService@pbenet.com

TranquilityProducts.com/parents

*Incontinence products are not covered by Medicaid in all states. We may be able to help you find a Medicaid provider in your state that offers covered Tranquility products. Sample product offered may be subject to your state's coverage guidelines.



Additional Resources

AUTISM SOCIETY OF TEXAS

Our Mission is to create connections, empowering everyone in the Autism community with the resources needed to live fully. Our Vision is to create a world where everyone in the Autism community is connected to the support they need, when they need it.

W: <https://www.texasautismsociety.org>

P: 1-512-479-4199 ext. 2

E: support@texasautismsociety.org

TRANQUILITY WEBSITE

<https://tranquilityproducts.com/>

TRANQUILITY CATALOG

<https://tranquilityproducts.com/wp-content/uploads/2023/03/Tranquility-Product-Catalog-TQB-001-SL.pdf>

CUSTOMER CARE

Contact us for FREE product samples, private consultation and product information.

P: 1-866-865-6101

E: CustomerService@pbenet.com

W: TranquilityProducts.com/contact

TRANQUILITY BLOGS

[Incontinence Basics](#)

[Autism and Incontinence](#)

[Medicaid Incontinence Coverage](#)

[Youth Medicaid Incontinence Coverage](#)

[Adult Diaper Banks](#)

DIAPER BANK NETWORK

<https://nationaldiaperbanknetwork.org/member-directory/>